

## The Traveller of the Future: What's Next?



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### **Short-Term Rentals Have Gone Mainstream**

An unprecedented year for the industry brought the **benefits of private accomodations** into the spotlight.





Flexibility



Longer-stay amenities



Social Distance



Work-friendly facilities



Light-touch stays

#### **New Traveller Personas Have Emerged**

- Families Seeking Kid-Friendly COVID-Safe Accommodation
- Health-Conscious International Travellers
- Students Seeking Alternatives to Dorms
- Longer-Stay Business Travellers & New Age Digital Nomads
- Life-Shoppers Experimenting with Living in Other Cities
- Luxury Travellers



#### UK Holiday Booking Volume Shows High Consumer Intent to Travel

Christmas reservation volume is: +433%



433% higher compared to 2020 12% lower compared to 2019 New Year's Eve reservation volume is: +414%



414% higher compared to 2020 54% lower compared to 2019

#### And Costs Shows Travellers Are Willing to Pay More Per Reservation

Christmas average nightly rates are:



102% higher compared to 2020 47% higher compared to 2019 New Year's Eve average nightly rates are: +102%

> 102% higher compared to 2020 140% higher compared to 2019

#### Families Seeking Kid-Friendly COVID-Safe Accommodation

- Don't want to compromise fun for safety
  Market to them:
- Spacious child-proof accommodations
- Highest standards of cleanliness
- Proximity to kid-friendly attractions



### Health-Conscious International Travellers

- International travel returns as restrictions are lifted
  Market to them:
- Proximity and ease of travel from and to an airport
- Contact-free experiences such as keyless entry systems
- Easy guest communication



#### **Students**

- Seeking dorm alternatives
  Market to them:
- Student-discounts
- Long-term stay discounts
- Proximity to campus



# Longer-Stay Business Travellers & Digital Nomads

 33% of industry pros believe new age digital nomads are here to stay

Offer them:

- Longer stay turnover service
- Designated working spaces
- Strong broadband connection



#### **Life-Shoppers**

- "Shopping around" for new living situations in other cities
  Offer them:
- Host guidance & recommendations
- Local & authentic experiences
- Long-term stay discounts



#### **StayBC**



Home

Properties

The UK's Premier Serviced Accommodation Provider Properties of the week Hotels

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More

Our Services

#### Best Eating Spots in Cardiff, Wales

With lockdown over, why not dine out with your social bubble and head to the restaurants below for a delicious feast! Cardiff is well known for its energetic and diverse community, you'll never go wrong when you visit this place as the food options are a plenty!

Check out the finest food spots in the city yourself:



#### THE EARLY BIRD

A rustic and cosy little café and bakery nestled within Cardiff's vibrant student district of Cathays, it's a popular go-to brunch for both locals and visitors. They have the most delicious brunch delights and pastries with their famous brewed coffee.

Opening hours: Mon-Fri: 8:30am - 4pm Weekends : 9:00am - 4:00pm

#### THE POTTED PIG

Serving modern British food with a twist of French classics and New York Grills. The Potted Pig is a casual dining experience and a child friendly restaurant. After a long day in the city, this spot surely fills your



#### **Luxury Travellers**

- 36% increase in ANR in Q3 2021 vs. Q3 2020
  Offer them:
- Digital concierge service
- 24/7 guest communication
- Increased security such as cameras and alarm systems



#### Prepare for the Holiday Season with Guesty

The Guesty platform is an end-toend solution that automates the complex operational needs accompanying flexible inventory management, enabling you to manage bookings across multiple channels.









**2013** Year Founded

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300 Employees **11 Offices** Worldwide Customers in 80 Countries

# Our platform is a one-stop-shop

where property managers can handle everything in **one place**, integrating with industry-leading tools such as smart-home technology, pricing solutions, and many other vetted 3rd party partners..



## Come Say Hi! Booth #8

Grab some swag, learn more about Guesty, and meet the team.



## **Thank You**

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